



March 16, 2020

Dear Valued Partner,

We continue to monitor the impact and progress of COVID-19. Our priority is the well-being and safety of our associates, and as such we are following guidance from the Center for Disease Control (CDC), health organizations, and federal, state and local government agencies on all available precautions. Our team has taken active steps to further protect our employees from the spread of COVID-19 including:

- Employee education on COVID-19 and good-health hygiene including hand washing
- All facilities have been cleaned and sanitized with focus on heavy-use areas and touch points
- Restriction of non-essential business travel to limit employee exposure
- Established a 24/7 employee dedicated hotline and email address for any questions, concerns, challenges and requests about COVID-19

Here at Xpress Global, our people are the center of our core values, and we believe ensuring their well-being will put us in the best position to service our customers consistently. At the moment, our network is not experiencing any service disruptions; however, given the nature of this unprecedented situation, information is subject to change without notice. We will continue to provide updated information as it becomes available.

We appreciate your business and always look forward to serving you.

Sincerely,

A handwritten signature in black ink that reads "Darrel T. Harris".

Darrel Harris, CEO